



PROCUREMENT NOTICE

This Procurement Notice is issued by the Government of Bermuda (the “Government”) to provide summary information in relation to a specific procurement, as detailed below.

1. Subject Matter of Procurement

RFX Title: **Network Infrastructure and Phone System Refresh**

RFX Number: **BPS PN/2024-003 Network Infrastructure and Phone System Refresh**

Purchase Type: **Goods**

The Bermuda Police Service (BPS) is embarking on a critical initiative to refresh its network infrastructure and IP Unified Communications Manager (UCM) desk phone system. To ensure the success of these upgrades, the BPS invites qualified vendors to participate in the pre-qualification phase of this project. This phase will evaluate vendors based on their technical expertise and capabilities, excluding any pricing information and proposed solutions at this stage.

The selected vendor(s) will be responsible for:

- Removing outdated equipment.
- Installing, configuring, and supporting new network switch infrastructure.
- Upgrading the IP Unified Communications Manager (UCM) desk phone system across all BPS locations.

The primary objective of this project is to implement a state-of-the-art network and IP phone system that offers enhanced performance, reliability, scalability, and security.

Key areas of focus for the project include:

- Minimizing downtime and disruption during the transition.

- Optimizing network and IP phone system performance and traffic management.
- Integrating advanced security measures to protect both network and communications infrastructure.
- Offering comprehensive support, maintenance, and training for BPS personnel.

In the subsequent tender phase, vendors will be expected to propose solutions that fully meet the BPS's technical requirements, enable seamless integration between the network and phone systems, and include robust support options to ensure system longevity and scalability for future growth. Vendors should also submit flexible pricing models, offering Capital Expenditure (CapEx), Operational Expenditure (OpEx), or a blended approach to accommodate BPS budgetary preferences.

The existing BPS network predominantly utilizes Cisco switches and IP Phones. Alternative solutions should either match or surpass the present business requirements. Proposed solutions must adopt a turnkey approach, ensuring alignment with BPS's operational and communication requirements.

Vendors may submit bids for the network and UCM upgrades or one aspect of the project. In either case, vendors must ensure that their proposed solution integrates seamlessly with the other components of the project.

2. How to Obtain Relevant Documents

All relevant documents for this procurement are posted at <https://www.gov.bm/procurement-notice>.

3. Procuring Entity's Name

Name of Ministry: **Ministry of National Security**

Name of Department: **Bermuda Police Service**

4. Contact Information

Mrs Julie Trott, Business Analyst, email julie.trott@bps.bm

5. Language of Submissions

Unless otherwise indicated, all submissions shall be in English only.

6. Important Dates

Issue Date	Tuesday October 29, 2024
No Pre-Bid / Site Meeting	N/A local time
Deadline for Questions	Tuesday November 05, 2024 local time
Deadline for Issuing Addenda	Friday November 08, 2024 local time
Submission Deadline	Tuesday December 03, 2024 04:00:00 PM local time
Anticipated Final Ranking	Friday, December 13, 2024
Contract Negotiation Period	0 calendar days

All times listed are in Bermuda Local Time.

7. Location of Submission

Responses to this solicitation shall be submitted to the following location:

Police Headquarters
Attention Mrs Julie Trott
Building #0471
Police Human Resources Building
Headquarters Hill
Prospect, Devonshire, DV02

Or Electronic mail (E-Mail) submissions are accepted at julie.trott@bps.bm. If documents are larger than ten (10) MB please send them within a zip file. In the subject line of the email, please state the RFP title. Please ensure to send a copy of your proposal in MS Word and/or Adobe PDF format.

8. Site Visit / Pre-Bid Meeting Details

There will be no Site Visit / Pre-Bid Meeting for this phase of the project.

ADDITIONAL INFORMATION